

Hayes Valley Surgery Center is a state-of-the-art outpatient ambulatory surgery center accredited by the American Association for Accreditation of Ambulatory Surgery Facilities (AAAASF). This ensures that the highest standard of care you receive is adhered to.

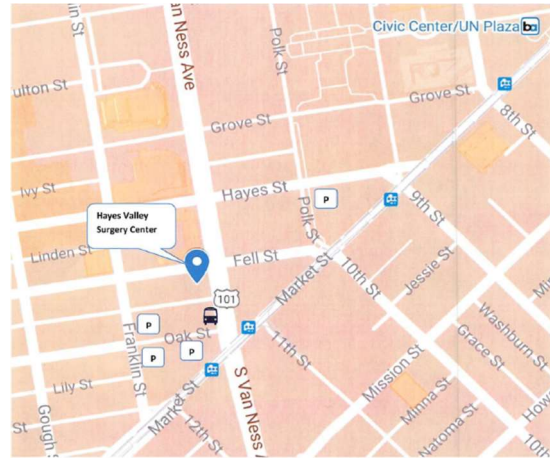
Highly qualified Board Certified Surgeons, Registered Nurses and Surgical Technologists comprise the staff at the surgery center and work to ensure your successful outcome. Together, they make it possible to have elective same-day surgery in a warm, welcoming setting.

We are dedicated to making your stay at Hayes Valley Surgery Center as comfortable as possible. We welcome any questions or concerns about your care.

We thank you for entrusting us with your care and strive to make your stay at Hayes Valley Surgery Center as pleasant as possible. You will be provided with a Patient Satisfaction Survey upon your discharge. We welcome any and all comments and suggestions.

Hayes Valley Surgery Center does not provide emergency services.

Patients may be dropped off in front of our building. For a fee, there are parking lots nearby (shown below). Street parking is also available.



Public Transit Available:

- Civic Center BART Station
- Muni Lines: 47 & 49
- Train Lines: J, KT, L & M

Your treating physician, may have a financial interest in this surgery center, which they are referring you to. You may choose any organization you wish where your physician has privileges to have these services. You may find information about alternative providers from the Yellow Pages, online or from the County Medical Association. Your treating physician would be happy to discuss alternatives with you.



Patient Information Guide

Patient Name: _____

Physician: _____

Date of Procedure: _____

Procedure Time: _____

Arrival Time: _____

77 Van Ness Avenue, Suite 301

San Francisco, CA 94102

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www.HayesSurgery.com



Before Surgery

Notify your surgeon if there is any change in your physical condition, such as a cold or fever.

If no one from the center has contacted, please call for specific information.

If you wear contact lenses or glasses, please bring a case for their safekeeping. We provide containers for any dentures or bridgework.

The night before your surgery, eat a light meal before 11:00PM. **Do not eat or drink anything after midnight – not even coffee or water-** unless otherwise instructed by your physician. This will reduce the possibility of nausea and vomiting following anesthesia. You may brush your teeth, remembering not to swallow anything. Please refrain from the use of mints or chewing gum. Failure to follow these rules may result in cancellation of your surgery.

Please do not take any medication after midnight, unless instructed by your physician or our office. If you are diabetic, do not take your insulin or oral diabetic pill.

EXCEPTION: Take heart and blood pressure medication in the morning with a small amount of water.

Day of Surgery

Please bathe or shower prior to your surgery. Do not use lotion or oils after bathing and do not wear make up or nail polish.

Wear loose, comfortable clothing, such as a sweat suit and easy to button shirts or blouses that are big enough to accommodate large bandages after surgery. Wear comfortable footwear, no high heels or boots.

Leave all valuables, including jewelry and cash, other than your method of payment, at home. We cannot be responsible for damaged or lost property. Jewelry cannot be worn during surgery.

It is your responsibility in advance to arrange a responsible adult to drive you home.

Collect all necessary papers from your physician's office. Bring your insurance card and your photo identification to the surgery center.

Be prepared to sign a form giving your consent for the procedure. If the patient is under the age of 18, the parent or guardian must accompany the patient, sign the consent form, and remain in the facility for the entire time.

Please arrive promptly for your scheduled appointment. Your family will be asked to wait in a comfortable waiting area.

After Surgery

After surgery you will spend 30 minutes to one hour in the recovery room. Since the length of stay in the recovery room varies, it is important that your ride be available when you are ready for discharge.

After you have returned home, be sure to follow your physician's orders regarding diet, rest and medication. Unless otherwise directed, you should start your diet with clear liquids. In 4-6 hours you can begin eating solid foods. By the following day, you should return to your normal diet. Do not sign any important papers, make any significant decisions, drive your car or drink alcohol for 24 hours.

A nurse from the surgery center will call you within a few days of surgery to see how you are doing.

Financial Information

On the day of your surgery, please bring any necessary forms or cards issued by your health insurance company as well as photo ID.

If you do not have a health insurance plan, or your plan does not cover your procedure, you are responsible for payment. Full payment is expected prior to your surgery.

Please note: Your physician(s) will bill you and your insurance plan separately. This include your surgeon, anesthesiologist, pathologist, or any other consultant who may be involved in your care.

If you have any questions, we encourage you to call Hayes Valley Surgery Center at 415-821-8015.

Insurance & Billing

Charges at Hayes Valley Surgery Center consists of a global fee for each procedure performed. Charges for anesthesia are billed separately. An estimate will be provided to you prior to surgery, but additional charges may be necessary if time used is greater than the estimated time.

Prior to your surgery date, you will be contacted regarding your insurance coverage. Due to the number of insurance plans, it is your responsibility to contact your insurance company if you have questions regarding coverage.

After your surgery, we will file your insurance papers for you and ask you to sign an assignment of benefits so the check will be sent directly to the surgery center. Any amounts not covered by your insurance, deductibles or co-insurance will be billed to you.